

How to Acquire the Install Key on "eCSite" System

CBKZ-55FX

November 2015

This guide describes the way to acquire the install key of the option. Follow the steps below.

1. Register with the dedicated website "eCSite" (www.ecspert.sony.biz).
2. Acquire the Install Key from "eCSite".

Notes :

- The software version of the equipment to be used together needs to be as follows :
PMW-F5 Version 5.0 or later
For technical assistance, please contact your regional Sony professional service facility.

Registering on eCSite system

Access the website "eCSite" (www.ecspert.sony.biz) and complete the user registration. If you have already registered, go to the next step "Acquiring the Install Key".

1. Click "User Registration" on the bottom right of the page.

SONY English Global

eCSite Global eCSpert Center

Notice
This site has been renewed and changed as "eCSiteV2" since Oct. 5, 2015.
To use this site, even if you are registered on the old site, you need to make the user registration.
eCSiteV2 does not hold any personal information, so we have securely and completely deleted all user registration information stored on the former eCSite.

Please login by UserID.

User ID

Password

Login

User registration is required to use this site.
(If you forgot your UserID, please perform user registration again.)
User Registration
Inquiry
Note: If you have any inquiry about Sony products, please kindly contact local Sony sales offices here. They will be more than happy to assist you.

2. Input your email address and password, and click "Registration".

SONY English Global

eCSite Global eCSpert Center

User registration is required to use eCSite.
By clicking Registration button, a user registration confirmation mail will be sent to the e-mail address entered below.
Please confirm user registration within 24 hours.
Sender e-mail address: info-noreply-eCSite@jp.sony.com (This is a send-only address. No reply is possible.)

Note:
If the e-mail did not arrive within a few minutes, please check your spam folder.
If it is not there, your mail server may be rejecting the e-mail.
So, please set up your mail server to receive the e-mail and perform user registration again.

e-mail e-mail Address is used only for sending a user registration confirmation mail and is not saved on the system.

Password The password must include at least one numeric character, at least one lower case alphabet and at least one upper case alphabet and be 8 to 16 length. It will be used for login, so please do not forget.

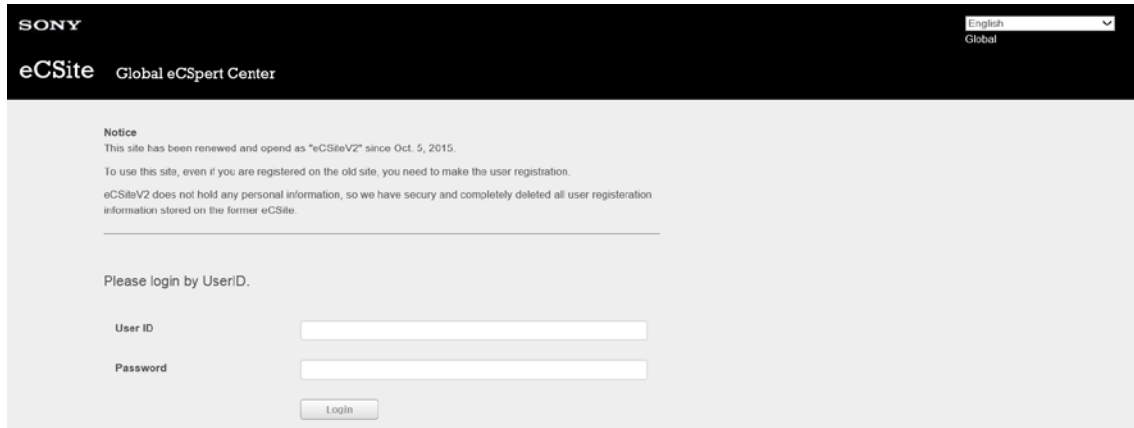
Confirm Password Enter the same password as above.

Registration Back to Login Page

- You will receive an approval e-mail containing **User ID** and **Access Code**. It may take a while until you receive the e-mail.
Carefully keep the registered User ID and Access Code.
- Click the link on the email in order to complete the registration request.
Then you will be able to access eCSite by **User ID**, **Password** and **Access Code**.

Acquiring the Install Key

1. Access "eCSite" (www.ecspert.sony.biz) and login with your User ID and Password.



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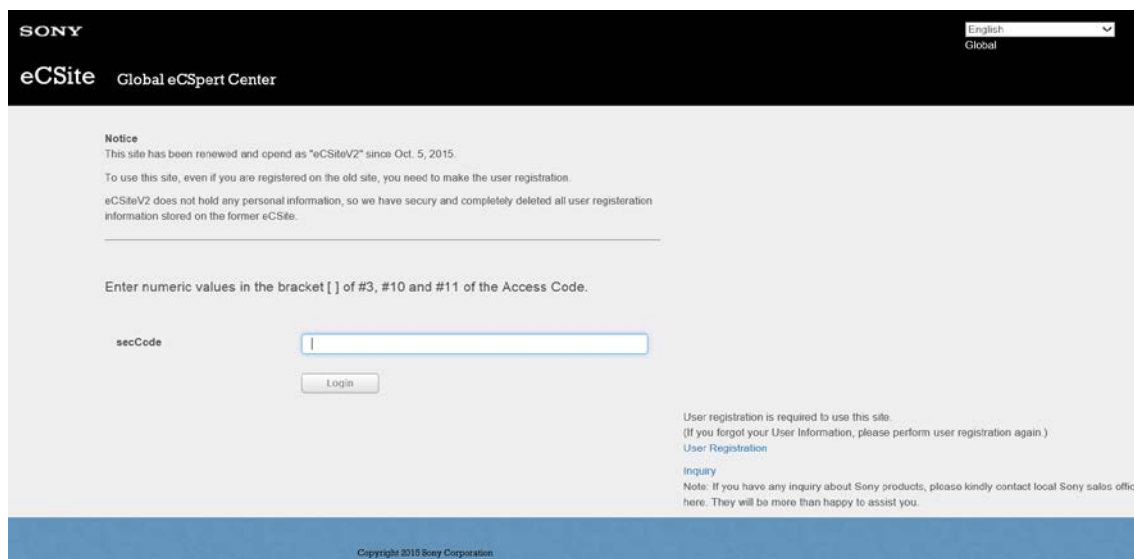
Please login by UserID.

User ID

Password

Login

2. Enter numeric values of your Access Code following the on-screen instructions and click "Login".



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Enter numeric values in the bracket [] of #3, #10 and #11 of the Access Code.

secCode

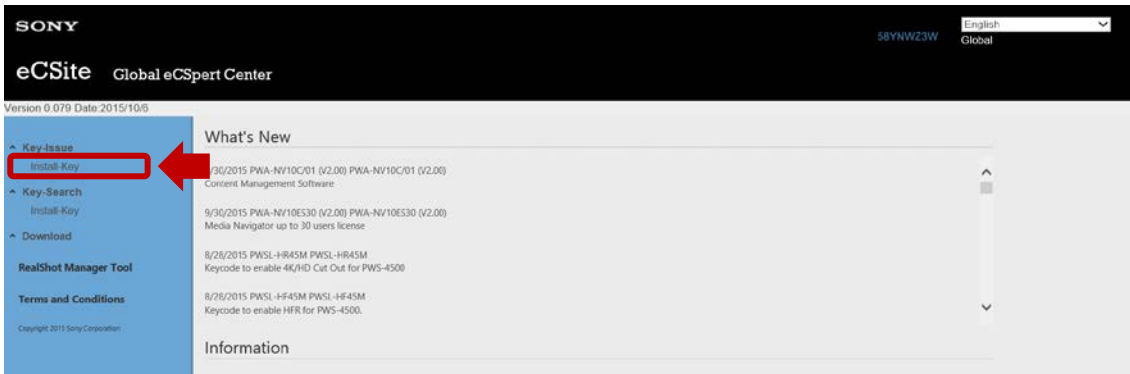
Login

User registration is required to use this site.
(If you forgot your User Information, please perform user registration again.)
[User Registration](#)

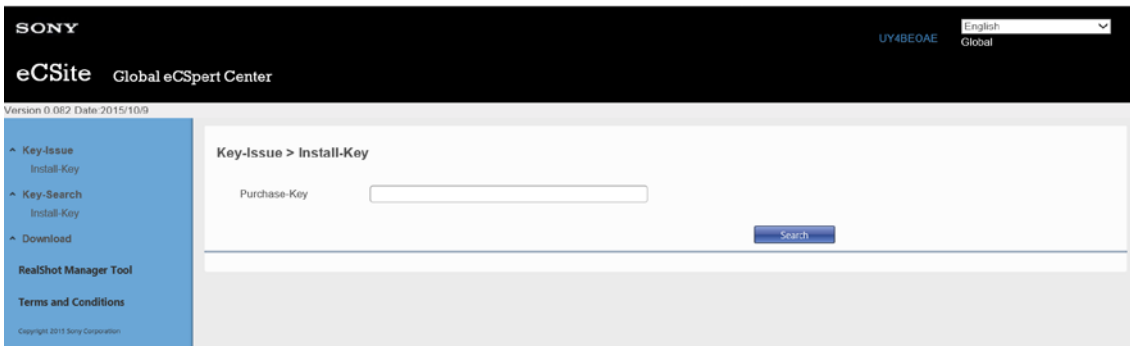
[Inquiry](#)
Note: If you have any inquiry about Sony products, please kindly contact local Sony sales offices here. They will be more than happy to assist you.

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3. Select "Key-Issue" > "Install-Key" on the top left of the screen.

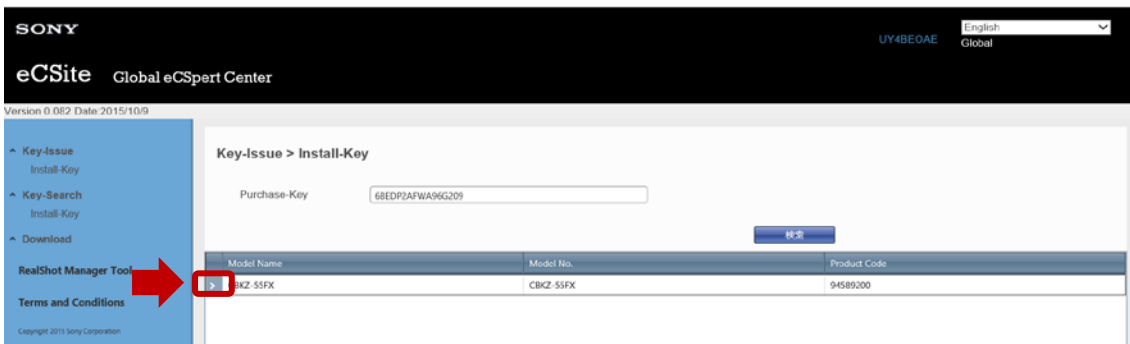


4. Input the Purchase Key and click "Search".

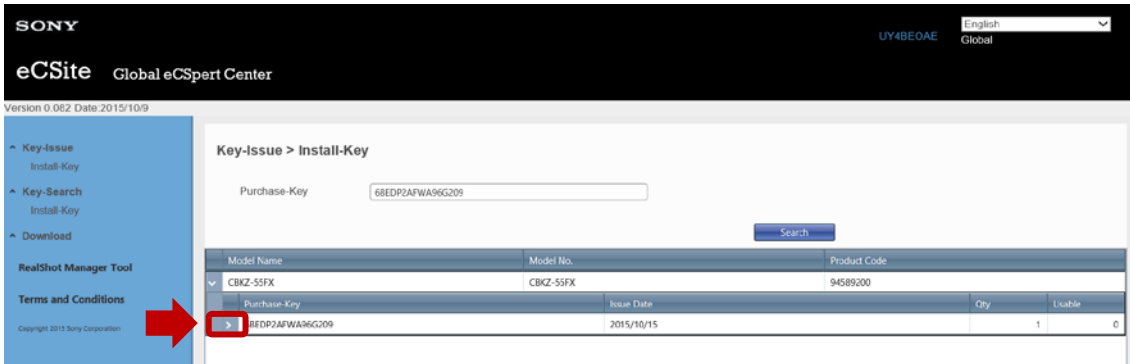


- The purchase key is the alphanumeric code shown on the email when you received at the time of purchase.
e.g. 2AC3BD3820B1

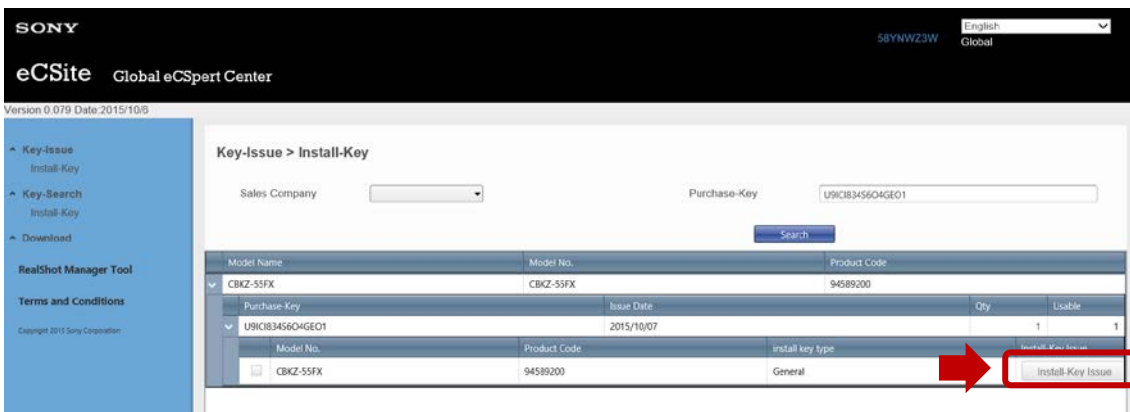
5. Confirm that the target Model Name (Model No.) is shown, and click the icon ">" on the left of the line.



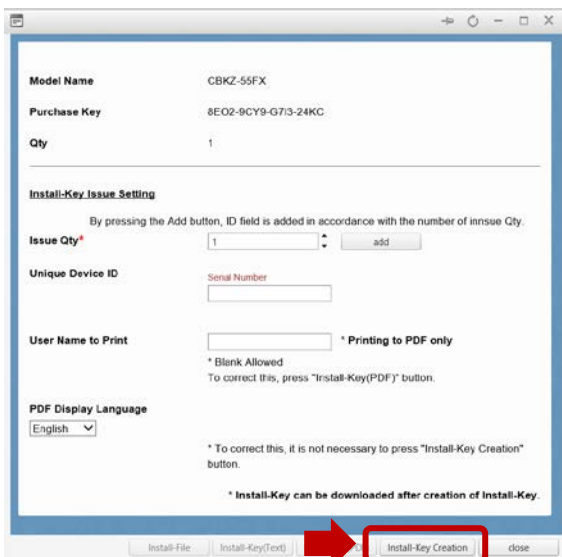
6. Confirm that the Purchase Key is shown, and click the icon ">" on the left of the line.



7. Click "Install-Key Issue" on the right of the line shown on the line at the bottom.



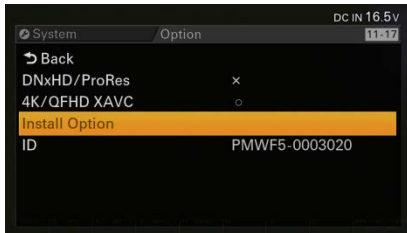
8. Input the Unique Device ID, select the PDF Display Language and click "Install-Key Creation" on the bottom right.



- Leave "Issue Qty" as "1".
- You can find the Unique Device ID on the PMW-F5 camcorder.

e.g. PMWF5-0003020

Press MENU button and select [System Menu] → [Option] → [ID].



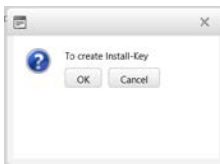
- You can input your name in "User Name to Print" (optional) so that it's shown on the downloaded PDF file.

9. Make sure that your input is correct.

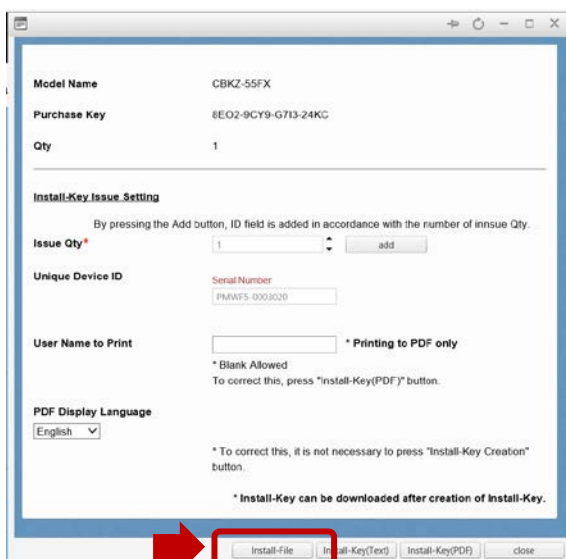
Notes :

- The install key is issued even if you input the Unique Device ID incorrectly, however you cannot install the option on the equipment. Be sure to check the input and correct it if it is incorrect.

10. Click "OK".



11. Click "Install-File" on the bottom.



- The install file that includes the Install Key is downloaded.

e.g. 861ebab53783c73e

File name : CBKZ-55FXINSTALLKEY_[issued number] (no extension)

Notes :

- If you select "Install-Key (Text)" or "Install-Key (PDF)", a file is downloaded in different format but you cannot install these files on the equipment. Be sure to select "Install-File".

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